

Milestones Trust, a charity supporting adults with learning disabilities and mental health needs, chooses automation with Keepabl's Privacy Management tool



'Given the sensitive nature of our data and the vulnerability of people we support, who are some of our data subjects, excellent Privacy Governance has always been key for us.

We needed a secure platform to automate and bring efficiencies. Keepabl ticks all the boxes.

You can tell the product is built by people who know Privacy and really care for their customers.'

# **Sophie Reed**

Information Governance
Manager and DPO
Milestones Trust

## THE CUSTOMER

Since 1986, Milestones Trust has dedicated itself to supporting adults with complex behavioural needs, mental health conditions, and learning disabilities through a wide range of services - from supported living to community projects.

The charity currently supports 550 individuals in a residential or community setting and operates 63 residential and supported housing services across the UK.

## **The Customer**

Milestones Trust

## The Challenge

Automating existing Privacy Framework

## **The Solution**

Keepabl's SaaS Solution

#### The Results

- o Rapid transition from Sheets to SaaS
- o Easy set-up with immediate results
- o Excellent in-depth analysis
- o Fantastic support every step of the way

## THE PRIVACY CHALLENGE

Making sure the individuals they support are protected, in every aspect, is at the heart of what Milestones Trust does. Due to the sensitivity of the data being managed, they needed something that they could rely on while making the overall Privacy Compliance process simple and seamless.

The Information Governance Manager for Milestones Trust, Sophie Reed, notes: "We had a great Privacy Framework in place already, but it wasn't very automated. I discovered Keepabl at the Privacy Space event and was so impressed by what it had to offer and how easy to navigate it was."



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### THE SOLUTION

Keepabl supports data migration from Excel Sheets to SaaS in just a few clicks. This immediately populates the Data Map, interactive and visually-engaging dashboards, and compliance reports like Article 30 Records and Entity Registers.









Screenshots are examples only, not from a customer instance

## THE RESULTS

Milestones Trust started by uploading over 250 Activities in bulk into the Keepabl Data Map and saw immediate results.

Sophie states: "The Upload Activities function was fantastic, really easy to use and immediately populated my dashboards, risk maps, and reports. It was amazing to see the app burst into life."

Keepabl's award-winning Privacy Management software automates Privacy Governance. Our understanding of the job to be done means onboarding is fast and ROI is instant.

"The team have been great and so supportive all the way through. Keepabl listens to its customers and implements feedback. We're very happy."

# Still struggling with spreadsheets?

Contact us to see how easy we make getting – and staying – compliant with GDPR.

Our holistic approach means you're up and running quickly, and see results fast.

hello@keepabl.com

**Contact us for a demo!**